

## AGE CONCERN WALTHAM FOREST

### PERSON SPECIFICATION

### HOME SUPPORT WORKER

<u>ESSENTIAL</u>	<u>MET</u>	<u>NOT MET</u>
<ol style="list-style-type: none"><li>1. Ability to offer support and companionship to adults with long term conditions, ongoing.</li><li>2. Willingness to provide practical assistance, such as preparing a light breakfast or tea, shopping, pension/benefits collection, helping with official documents/mail and light housework (excluding personal care).</li><li>3. Ability to offer person-centred motivational support to build confidence.</li><li>4. Willingness to provide time-limited daily visits to clients experiencing a period of ill-health.</li><li>5. Patience and willingness to listen and hear service users concerns.</li><li>6. Good communication skills.</li><li>7. Ability to keep records as requested.</li><li>8. Reliability.</li><li>9. Ability to work on one's own initiative and as part of a team.</li><li>10. Commitment to and understanding of Diversity and Equal Opportunity Policy</li><li>11. Willingness to attend training and attend supervision</li><li>12. A flexible and adaptable approach to work.</li></ol>		

**DESIRABLE**

1. Car Owner/ Driver
2. Experience of working with adults with long term conditions and/or their carers.
3. Willingness to provide the service between the hours of 7.00 a.m. and 7.00 p.m. with the possibility of weekend cover, if needed.
4. Bilingual – English and a Waltham Forest community language.
5. NVQ Level 2 Care, or willingness to undertake